

September 9th, 2019

VCH Freedom of Information Office
Vancouver Coastal Health
11th floor, 601 West Broadway
Vancouver, BC V5Z 4C2

Dear VCH Freedom of Information Office,

I am writing to file a request for records pursuant to sections 4-5 of the British Columbia *Freedom of Information and Protection of Privacy Act*, RSBC 1996, c. 165. Specifically, I request the following:

All reports, emails, memos, notes, and/or briefing notes that discuss, relate to, or have formed part of any internal investigation into a data breach involving hospital pagers and unencrypted patient information being broadcast over open radio frequencies in hospitals throughout Greater Vancouver. Open Privacy Research Society began contacting the Vancouver Coastal Health Privacy Office about this issue beginning in November 2018, through our executive director, Sarah Jamie Lewis. We know an internal investigation involved, at minimum, the VCH Privacy Office, VCH Risk Management, and VCH Patient Care Quality Office.

I request records dated **between November 1, 2018, and September 9, 2019.**

I would prefer to receive all records electronically, in a readable computer format. Please send them by e-mail to the following two addresses:

sarah@openprivacy.ca
cynthia@openprivacy.ca

I look forward to a response in the next thirty days, as provided for in section 7 of the *Act*. I would also greatly appreciate acknowledgement of your having received this request.

Please feel free to contact me if any clarification is needed or if it would help to fulfill or expedite the response to this request. I would be pleased to discuss further and assist.

Yours truly,



Sarah Jamie Lewis
Executive Director, Open Privacy Research Society

Email: sarah@openprivacy.ca



Cynthia Khoo
Board Director, Open Privacy Research Society

Email: cynthia@openprivacy.ca

Mailing Address:

Open Privacy Research Society
PO Box 5053 Vancouver Main Vancouver, BC
Canada
V6B 4A9



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